



## LIMITED WARRANTY

**HID Components.** Subject to all limitations set forth below, Holophane warrants to the purchaser that Holophane factory- installed electrical system, consisting of a core and coil ballast, starting aid (where required), capacitor, and wiring inside its HID lighting fixtures will be free from defects in material and workmanship for six (6) years from the date of manufacture.

**Other Products.** Subject to all limitations set forth below, Holophane warrants to the purchaser that Holophane products other than HID components, which are covered under the preceding paragraph, will be free from defects in material and workmanship for two (2) years from the date of manufacture. Emergency lighting products - See HL-3151. Notwithstanding the preceding paragraphs, Holophane makes no warranties regarding purchased poles and posts; lamps; fluorescent ballasts; purchased HID electrical systems, consisting of a core and coil ballast, starting aid (where required), capacitor and wiring; photoelectric controls. All purchased poles and posts, lamps, fluorescent ballasts, purchased HID electrical systems, and photoelectric controls shipped by Holophane are subject to the applicable warranty (if any) of the company that manufactures such products. For purposes of this limited warranty, the term "purchaser" means a purchaser for resale or for use in business. Holophane makes no warranties to those defined as consumers in the Magnuson-Moss Federal Trade Commission Improvement Act. If any of Holophane's products fail to meet the applicable warranty described above Holophane shall correct the defect by shipping to the purchaser either (at Holophane's option) the necessary repaired or replacement parts F.O.B. Holophane factory with freight allowed to destination within the Continental United States, Alaska, and Hawaii; provided that the purchaser promptly gives Holophane written notice of any product defect within thirty (30) days after discovery of the defect and, if requested by Holophane, promptly arranges to make the product available to Holophane for investigation and correction. **NO PRODUCTS MAY BE RETURNED UNTIL THE PURCHASER HAS CONTACTED HOLOPHANE AND RECEIVED A RETURN AUTHORIZATION.** The warranty set forth in this section is VOID IF the products have not been properly stored, installed, used or maintained or if the purchaser fails to comply with any applicable recommendations of Holophane. Holophane shall not be responsible for any failure of its products which is a result of external causes; natural catastrophe; power surges or failure; improper power supply; fault or negligence of the purchaser or user; improper or unauthorized use, installation, handling, storage, alteration or service; or any cause other than a defect in the material or workmanship of the product itself.

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