



## WARRANTY

(a) BALLASTS - Company warrants to the original purchaser that lamp ballasts purchased from it will be free from defects in material and workmanship from the date of manufacture for the following time periods

("Warranty Period"):

Magnetic and Hybrid Ballast 2 years

Special or Custom Ballasts\* 2 years

NPF Electronic Ballasts 2 years

HPF Electronic Ballast 5 years

Radionic's obligation hereunder is limited to repair or replacement, at Radionic's option, at Radionic's factory, of any ballasts proving defective during the Warranty Period. All returns for repair or replacement must be approved by Radionic in advance. All transportation charges are the buyer's responsibility. Radionic is not responsible for any labor cost related to defective ballasts. However, at Radionic's sole option, Radionic may, by writing in advance, agree to reimburse the original purchaser for labor costs for ballast replacement at up to \$10 per ballast. Radionic warrants only lamp ballasts manufactured by Radionic, not products distributed by it that are manufactured by others.

This warranty is only extended to the original purchaser. This warranty does not apply if the ballast is subjected, negligently or intentionally, to improper storage temperatures, installation, use or maintenance. This warranty does not cover any ballast that is operated in an ambient temperature exceeding 50o C and does not cover any ballast where the hottest spot on the ballast case (sometimes marked TC point) exceeds 75o C in purchaser's fixture. Nor does the warranty apply to any ballast temperature below below 0o F. In any case, ballasts are only warranted to operate at the temperature listed on the label and/or on Radionic spec sheets.

RADIONIC MAKES NO OTHER GUARANTY OR WARRANTY OTHER THAT THE LIMITED WARRANTY EXPRESSLY SET FORTH ABOVE. ANY IMPLIED STATUTORY WARRANTY OF MERCHANTABILITY OR FITNESS FOR PARTICULAR PURPOSE OR OTHER EXPRESS OR IMPLIED WARRANTY OF ANY KIND, STATUTORY OR OTHERWISE, HEREBY IS DISCLAIMED AND EXCLUDED.

\*Special or Custom Ballasts including but not limited to all with or without HP or NP suffix or any ballast specified in a letter or quote sent to purchaser as special or not listed in our catalog or ballasts made to customer specifications.

(d) POWER SUPPLIES, CHARGERS & ADAPTERS - Company warrants power supplies, chargers or adapters purchased from it by Buyer against defective material and workmanship for a period of one year from the date of Company invoice.

(e) LED FIXTURES or PRODUCTS CONTAINING LEDS- Company warrants product for a period of 2 years so long as the ambient operating temperature in which the product is used (defined as the room temperature or the temperature inside any product or fixture where the LED fixture or product containing LEDs is placed, whichever is the higher temperature) does not exceed 90o F. For any temperature in excess of 90o F, there is no warranty. Any complete LED fixture sold by company that is marked "Energy Star" is warranted for a period of 3years subject to the same temperature limits above.

(f) OTHER PRODUCTS - Company warrants any other products purchased from it by Buyer against defective material and workmanship for a period of one year from the date of Company invoice, provided that the warranty for any such other product incorporating a bulb or lamp shall only be the warranty for LAMPS under 11(c) above for the whole product.

(g) OTHER WARRANTIES - Any other provision herein notwithstanding, Company does not warrant any products distributed by Company which are manufactured by others; this includes products mentioned above. The obligation of Company under any warranty hereunder is limited to repair or replacement of Company's factory of such ballasts, starters, lamps, bulbs, or other products as shall prove defective during the applicable period aforesaid, because of defective material or workmanship. All returns must be approved by Company in advance and all transportation charges are the responsibility of the Buyer. COMPANY MAKES NO OTHER GUARANTEES OR WARRANTIES, EXPRESS, STATUTORY OR IMPLIED, OF ANY KIND WHATSOEVER WITH RESPECT TO ANY PRODUCTS PURCHASED AND ANY IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE IS HEREBY DISCLAIMED BY COMPANY AND EXCLUDED FROM ANY AGREEMENT MADE BY COMPANY AND ACKNOWLEDGMENT OF BUYER'S PURCHASE ORDER COMPANY'S WRITTEN AUTHORIZATION MUST BE OBTAINED FROM COMPANY BEFORE RETURNING FOR REPAIR OR REPLACEMENT. ANY PRODUCTS PURCHASED COMPANY'S PRODUCTS ARE NOT FOR CONSUMER USE. COMPANY EXPRESSLY DISCLAIMS ALL WARRANTIES ON ANY OF ITS PRODUCTS WHICH MAY BE INCLUDED IN ANY PRODUCTS NORMALLY USED FOR PERSONAL OR FAMILY PURPOSES.

Company will assume no responsibility or accept invoices for unauthorized repairs or replacement of products purchased even though such products may be defective in no case will any responsibility which Company may have extend to any products or parts not manufactured by Company. Any warranty hereunder is not applicable to any product manufactured, sold or distributed by Company which is not installed and operated (both in Buyer's product and by all subsequent users) in accordance with:

The National Electrical Code (NEC)

The Standards for Safety of Underwriters Laboratories, Inc. (UL)

The Standards of the American National Standards Institute (ANSI) and

The specific instructions and standards provided by Company for the installation and/or operation of the product