

# HID Electronic Ballast Limited Warranty

## What this warranty covers and for how long

Vossloh-Schwabe (VS) warrants that the HID electronic ballast (the "ballast") will be free from defects in material and workmanship for the time period below as measured from the date of manufacture stamped on the ballast:

- (3) years or (5) years if the maximum case temperature is less the values specified on the individual ballast specification sheets.

If the operating time exceeds 4000 hours per year, the warranty time will be based on 12,000 and 20,000 hours respectively.

The temperatures stated above shall be determined by installing the ballast in the field condition and testing maximum case hot spot temperatures. If the temperature measured and installed time period does not exceed the conditions above, VS will, at its option, and at no charge, either replace any defective ballast (F.O.B. VS's plant or other point of shipment, with freight allowed within the continental United States, Alaska and Hawaii) or refund the purchase price of any defective ballast, provided it is covered under the terms and conditions of this limited warranty. Any simulated field condition test concerning any ballast which is claimed to be defective must be mutually agreed upon in writing. VS must be notified of and may be represented at all such tests.

## Warranty Conditions

VS extends this limited warranty only to the original purchaser or the first purchaser who is an end user. That is the complete warranty for the ballast by VS. Unless it is provided for in a separate agreement between you and VS. VS does not warranty the installation, maintenance, or service of the ballast.

VS cannot be responsible for any ancillary equipment not furnished by VS, which is attached to or used in connection with the ballast, or for the operation of the ballast with any ancillary equipment, and all such equipment is expressly excluded from this limited warranty. Furthermore, VS cannot be responsible for any damage to the ballast resulting from the use of ancillary equipment not furnished by VS for use with the ballast.

## What this warranty does not cover

This limited warranty is, and the remedies set forth herein are, conditioned upon the proper storage, installation, use and maintenance of the ballast

and conformance with any recommendations of VS. In particular, this limited warranty is not applicable to any ballast which is not installed and operated in accordance with:

- The National Electrical Code (NEC)
- Federal, state and local codes
- The Standards for Safety of Underwriters Laboratories, Inc. (UL)
- The standards of the American National Standards Institutes (ANSI)
- VS Application Guidelines

## How to obtain warranty service

If it appears within the time periods stated above from the date of manufacture that an installed ballast does not meet the limited warranty set forth above, the purchaser must notify VS at 1-888-427-6628, of its warranty claim, and, after receiving proper authorization, return the ballast to the nearest VS Ballast Warranty Service location (page 2).

VS will pay actual and reasonable labor expenses for the replacement of the defective ballast up to a maximum of \$25.00 per ballast, provided that VS has satisfied itself that the ballast was in fact, defective, and was operated, used, and maintained in accordance with VS's published instructions. Only one labor replacement allowance shall be payable per ballast.





### **General Provisions**

This limited warranty sets forth all of VS's responsibilities regarding the ballast. Your exclusive remedy is replacement of the ballast or refund of the purchase price, at VS's option.

This warranty is given in lieu of all other express warranties. Implied warranties, including but not limited to the implied warranties of merchantability and fitness for a particular purpose, are limited to the duration of this limited warranty. In no event shall VS be liable for damages in excess of the purchase price of the ballast, for any loss of use, loss of time, inconvenience, commercial loss, lost profits or savings or other incidental, special or consequential damages arising out of the use or inability to use such ballast to the full extent that such may be disclaimed by law.

### **State Law Rights**

Some states do not allow the exclusion or limitation of consequential or incidental damages, or how long an implied warranty may last. Therefore the limitations or exclusions of consequential or incidental damages and implied warranties set forth herein may not apply to you. This warranty gives you specific legal rights, and you may also have other rights which vary from state to state.

### **Vossloh-Schwabe, Inc.**

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